

Blocked Drain - Wed...

Inspection Details

Reference Numbers

Third Party ID

130198

Reference ID

HF121904

Ticket Number

Customer

Customer

🚠 Unknown, 194, Bridgend Road, Garth, CF34 0NA

Location Details

Incident Street

🚹 Bridgend Road, Garth, Maesteg

Location Details

194

Column Number

Incident Details

Function



Blocked Drain

Priority

Urgent

Additional Information Blocked storm drain - Spoke to Neil

Incident Date

02/03/2016

Created On

02/03/2016 10:58

Inspection Details

Inspector

Meil Minchington

SLA

03/03/2016 10:57

Inspector's Notes

User: R.N.M Reason for 'No Defect':

no floods found

Inspection Outcome Closed - All Within Limits

Date Resolved

02/03/2016

Inspected Defect Codes

HW;DI;BD

Response De		Domestic Charles	
response ne	quested 140	Response Channel	Telephone
Response Typ	oe Standard	Response SLA	16/03/2016 10:57
Custom Respo	onse	Date Response Sent	
Status	Inactive		



Drainage - Sun Nov 2...

Inspection Details

Reference Numbers

Third Party ID

Reference ID

HF122305

Ticket Number

Customer

Customer

🚠 Fire Service, Unknown, Unknown, Unknown

Location Details

Incident Street

🚵 Bridgend Road, Garth, Maesteg

Location Details

Garth, Maesteg

Column Number

Incident Details

Function

Drainage

Priority

Urgent

Additional Information Sand Bags Requested

Incident Date

20/11/2016

Created On

21/11/2016 09:21

Inspection Details

Inspector

Neil Minchington

SLA

21/11/2016 06:49

Inspector's Notes

Inspection Outcome

Date Resolved

Inspected Defect

ails		
uested No	Response Channel	E-Mail
•	Response SLA	05/12/2016 06:49
nse	Date Response Sent	
Active		
	uested No	Response Channel Response SLA Date Response Sent



Drainage - Sun Nov 2...

Inspection Details

Reference Numbers

Third Party ID

Reference ID

HF122306

Ticket Number

Customer

Customer

🚵 Fire Service, Pontycymmer Fire Station, Victoria Street, , CF32 8NW

Location Details

Incident Street

🚵 Heol Faen, Garth, Maesteg

Location Details

junction of heol faen and bridgend road.

Column Number

Incident Details

Function

Drainage

Priority

Urgent

Additional Information half a metre high of water

Incident Date

20/11/2016

Created On

21/11/2016 09:21

Inspection Details

Inspector

🎎 Neil Minchington

SLA

21/11/2016 06:50

Inspector's Notes

Inspection Outcome

Date Resolved

Inspected Defect

Response De	etails		
Response Re	equested No	Response Channel	Telephone
Response Ty	ре	Response SLA	05/12/2016 06:50
Custom Resp Sent	oonse	Date Response Sent	
Status	Active		



Drainage - Sun Nov 2...

Inspection Details

Reference Numbers

Third Party ID

Reference ID

HF122317

Ticket Number

Customer

Customer

🔏 South Wales Fire And Rescue Service, Forest View Business Park, Llanstrisant, , CF72 8LX

Location Details

Incident Street

🚵 Heol Faen, Garth, Maesteg

Location Details

number 22

Column Number

Incident Details

Function

Drainage

Priority

Urgent

Additional Information severe flooding

Incident Date

20/11/2016

Created On

21/11/2016 09:21

Inspection Details

Inspector

🎎 Neil Minchington

SLA

21/11/2016 07:11

Inspector's Notes

Inspection Outcome

Date Resolved

Inspected Defect

Respo	onse Channel T	elephone
Respo	onse SLA 0	5/12/2016 07:11
Date	Response Sent	
4-4-4-	······································	
	Respo Date	Response SLA 0 Date Response Sent



Drainage - Sun Nov 2...

Inspection Details

Reference Numbers

Third Party ID

Reference ID

HF122322

Ticket Number

Customer

Customer

🚵 Fire Service, Unknown, Unknown, Unknown

Location Details

Incident Street

🔏 Heol Faen, Garth, Maesteg

Location Details

No. 11

Column Number

Incident Details

Function

Drainage

Priority

Urgent

Additional Information

Incident Date

20/11/2016

Created On

21/11/2016 09:21

Inspection Details

Inspector

Reil Minchington

SLA

21/11/2016 07:19

Inspector's Notes

Inspection Outcome

Date Resolved

Inspected Defect

Response De	tails		
Response Re	quested No	Response Channel	E-Mail
Response Ty	pe	Response SLA	05/12/2016 07:19
Custom Resp Sent	onse	Date Response Sent	
Status	Active		



Drainage - Sun Nov 2...

Inspection Details

Reference Numbers

Third Party ID

Reference ID

HF122324

Ticket Number

Customer

Customer

🚵 South Wales Fire And Rescue Service, Forest View Business Park, Llanstrisant, , CF72 8LX

Location Details

Incident Street

🚵 Bridgend Road, Garth, Maesteg

Location Details

Garth General Stores

Column Number

Incident Details

Function

Drainage

Priority

Urgent

Additional Information severe flooding

Incident Date

20/11/2016

Created On

21/11/2016 09:21

Inspection Details

Inspector

🎑 Neil Minchington

SLA

21/11/2016 07:21

Inspector's Notes

Inspection Outcome

Date Resolved

Inspected Defect

Response De	tails		
Response Re	quested No	Response Channel	Telephone
Response Typ	pe	Response SLA	05/12/2016 07:21
Custom Resp Sent	onse	Date Response Sent	
Status	Active		



Drainage - Sun Nov 2...

Inspection Details

Reference Numbers

Third Party ID

Reference ID

HF122325

Ticket Number

Customer

Customer

🚵 Fire Service, Unknown, Unknown, Unknown

Location Details

Incident Street

🚹 Bridgend Road, Garth, Maesteg

Location Details

No. 98

Column Number

Incident Details

Function

Drainage

Priority

Urgent

Additional Information Sand bags requested

Incident Date

20/11/2016

Created On

21/11/2016 09:21

Inspection Details

Inspector

Neil Minchington

SLA

21/11/2016 07:23

Inspector's Notes

SANDBAGS DELIVERED

Inspection Outcome Closed - All Within Limits

Date Resolved

21/11/2016

Inspected Defect

Response De	etails		
Response Re	equested No	Response Channel	Telephone
Response Ty	у ре	Response SLA	05/12/2016 07:23
Custom Res	ponse	Date Response Sent	
Status	Inactive		



Drainage - Sun Nov 2...

Inspection Details

Reference Numbers

Third Party ID

Reference ID

HF122348

Ticket Number

Customer

Customer

🚵 Gillian Thomas, 197, Bridgend Road, Garth, CF34 0NA

Location Details

Incident Street

🚵 Bridgend Road, Garth, Maesteg

Location Details

Column Number

Incident Details

Function

Drainage

Priority

Urgent

Additional Information Sand bags requested as water has entered property. Also there is approx. 2ft in the garage.

Incident Date

20/11/2016

Created On

21/11/2016 09:21

Inspection Details

Inspector

Neil Minchington

SLA

21/11/2016 08:08

Inspector's Notes

SANDBAGS DELIVERED

Inspection Outcome Closed - All Within Limits

Date Resolved

21/11/2016

Inspected Defect

Status	Inactive		
Custom Resp Sent	ponse	Date Response Sent	
Response Ty	/pe	Response SLA	05/12/2016 08:08
Response Re	equested No	Response Channel	Telephone
Response De	etails		



Culvert - Mon Nov 21...

Inspection Details

Reference Numbers

Third Party ID

Reference ID

HF122424

Ticket Number

Customer

Customer

🚵 Mark Jenkins, 91, Bridgend Road, Garth, CF34 0NB

Location Details

Incident Street

🚵 Bridgend Road, Garth, Maesteg

Location Details

His property

Column Number

Incident Details

Function

Culvert

Priority

Urgent

Additional Information Wants to speak to a highways officer regarding the flooding in Garth this weekend and what was the cause. Mr Jenkins has currently got a claim through his house insurance.

Incident Date

21/11/2016

Created On

21/11/2016 10:29

Inspection Details

Inspector

Neil Minchington

SLA

22/11/2016 10:29

Inspector's Notes

This relates to Mr Jenkins making a claim, for the flodding on the weekend (19/20 Nov) However as he has made a claim BCBC cannot discuss matter with him,. Response/Report will be

completed and sent to him via Insurance section.

Inspection Outcome Closed - No Action

Date Resolved

05/12/2016

Inspected Defect

Response De	etails		
Response Re	equested No	Response Channel	Telephone
Response Ty	pe	Response SLA	05/12/2016 10:29
Custom Resp Sent	oonse	Date Response Sent	
Status	Inactive		